

Oberbüren, 22.08.2025

## Aftersales Service for BEN-Indigo machine

Dear Sir or Madam

The BEN-Indigo was built between 1996 and 2008.

We are now confronted with the fact that essential components for the electronic control system of the BEN-Indigo are no longer available. The problem is that no substitutes are offered on the market. At the moment we have still some parts available, but the procurement of all the parts is getting complicated each year and it's sometimes impossible to find the required parts.

We regret to therefore have to inform you herewith that we are no longer in a position to guarantee full service for the BEN-Indigo machine.

In order not to risk any interruption of your production we strongly recommend taking into consideration a back-up plan.

We are in position to offer you our latest denim dyeing ranges and technologies as an exchange.

Our local agents and the regional sales manager are at your disposal to discuss this matter personally at any time to ensure your production.

Sincerely your  
KARL MAYER Textilmaschinen AG

Dieter Gager  
Vice President Sales & Marketing

Beat Schnurrenberger  
Vice President Care solutions